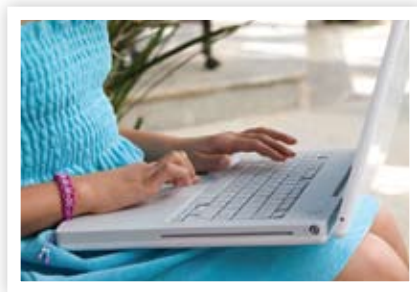


Member Services

Manage your plan and your health online

Get exclusive online access to Member Services at bcbsnc.com/memberservices.



My Account

Request a replacement BCBSNC ID card, or update your account and contact information in just minutes.

My Benefits & Claims

View your claims. Check your benefits before you visit your doctor to know what to expect. You can also compare health plan options.

Doctors, Rx & Hospitals

Find a doctor. Locate and compare the nearest hospitals. Learn more about prescription medications and how you can save money.

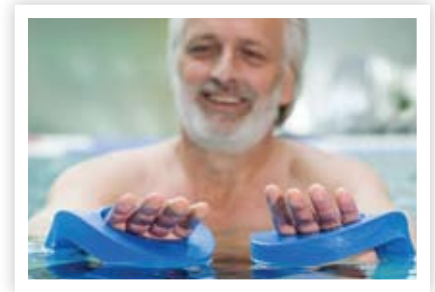
Health Programs

Participate in customized programs created to improve health and wellness. Get action plans and tips on how to live a healthier life.



Health Resources

Get health information from the experts. Receive detailed estimates on the costs associated with your health care.



Rewards & Discounts

Learn how you can save on specialty services, like cosmetic dentistry, laser eye surgery and more. Plus, register to receive prizes for physical fitness and wellness activities.



Register or log in to Member Services, bcbsnc.com/memberservices, today to take advantage of these special features. Not registered yet? Want to know more about Member Services? Check out our site tour on the Member Services home page.



Member Services

Easy Reference Chart

Log into the Member Services section of bcbsnc.com to take advantage of these tools and features.

Member Services	What you can do
My Account	<ul style="list-style-type: none"> Request a BCBSNC ID card Update contact information Manage your account details
My Benefits & Claims	<ul style="list-style-type: none"> Manage claims Check benefits Compare health plan options
Doctors, Rx & Hospitals	<ul style="list-style-type: none"> Find a doctor Get prescription and generic drug info Compare hospitals
Health Programs	<ul style="list-style-type: none"> Participate in health and wellness programs Take a personal health assessment survey Get assistance with tobacco cessation, diabetes management and more
Health Resources	<ul style="list-style-type: none"> Get up-to-date information on health issues Research medical topics Get estimates on health care costs
Rewards & Discounts	<ul style="list-style-type: none"> Receive discounts on health-related services and products Earn rewards for physical fitness and wellness activities Get additional discounts on vitamins and weight management programs



Take a tour

See Member Services in action!
Check out our multimedia site tour,
available at bcbsnc.com/memberservices.

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